



# SAVANNA RAGS INTERNATIONAL LTD.

EXPORTERS & PROCESSORS OF RECYCLED CLOTHING & CLEANING CLOTHS

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## Privacy Policy

Jan 2022

This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

### **What data do we collect?**

Savanna Rags collects the following data:

- Personal identification information (Name, email address, phone number, etc.)

### **How do we collect your data?**

You directly provide Savanna Rags with most of the data we collect. We collect data and process data when you:

- Place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback via email.
- Voluntarily fill out an application for work.
- Use or view our website via your browser's cookies.

### **How will we use your data?**

Savanna Rags collects your data so that we can process your orders and manage your services.

### **How do we store your data?**

Savanna Rags securely stores your data in servers provided by Custard Technical Services Ltd

Savanna Rags will keep your personal information for 5 years after you have stopped using our services. Once this time period has expired, we will delete your data.

### **Marketing**

Savanna Rags does not share any of your personal information with a marketing company.

### **What are your data protection rights?**

Savanna Rags would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

**The right to access:** You have the right to request Savanna Rags for copies of your personal data. We may charge you a small fee for this service.

**The right to rectification:** You have the right to request that Savanna Rags correct any information you believe is inaccurate. You also have the right to request Savanna Rags to complete the information you believe is incomplete.

**The right to erasure:** You have the right to request that Savanna Rags erase your personal data, under certain conditions.

**The right to restrict processing:** You have the right to request that Savanna Rags restrict the processing of your personal data, under certain conditions.

**The right to object to processing:** You have the right to object to Savanna Rags 's processing of your personal data, under certain conditions.

**The right to data portability:** You have the right to request that Savanna Rags transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

Call us at: 01623 421555

Or write to us: [srags@savanna-rags.com](mailto:srags@savanna-rags.com)

## Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology. For further information, visit [allaboutcookies.org](http://allaboutcookies.org).

### How do we use cookies?

Savanna Rags uses cookies to improve your experience on our website by understanding how you use the website and allowing you to access certain features.

### What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

**Functionality:** Savanna Rags uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what

language you prefer and location you are in. A mix of first-party and third-party cookies are used.

**Advertising:** Savanna Rags uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. This information is not shared with a third party, only used for the improvement of our website.

### **How to manage cookies**

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

### **Privacy policies of other websites**

The Savanna Rags website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

### **Changes to our privacy policy**

Savanna Rags keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 01 January 2022.

### **How to contact us**

If you have any questions about Savanna Rags 's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Call us at: 01623 421555

Or write to us: [srags@savanna-rags.com](mailto:srags@savanna-rags.com)

### **How to contact the appropriate authority**

Should you wish to report a complaint or if you feel that Savanna Rags has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

Email: [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk)

*This policy was reviewed and approved by Savanna Rags International Limited's management team on 04/01/2022.*